

# MANDATE

11-974-cv

Testa v. Hartford Life Ins.

UNITED STATES COURT OF APPEALS  
FOR THE SECOND CIRCUIT

SUMMARY ORDER

RULINGS BY SUMMARY ORDER DO NOT HAVE PRECEDENTIAL EFFECT. CITATION TO A SUMMARY ORDER FILED ON OR AFTER JANUARY 1, 2007, IS PERMITTED AND IS GOVERNED BY FEDERAL RULE OF APPELLATE PROCEDURE 32.1 AND THIS COURT'S LOCAL RULE 32.1.1. WHEN CITING A SUMMARY ORDER IN A DOCUMENT FILED WITH THIS COURT, A PARTY MUST CITE EITHER THE FEDERAL APPENDIX OR AN ELECTRONIC DATABASE (WITH THE NOTATION "SUMMARY ORDER"). A PARTY CITING A SUMMARY ORDER MUST SERVE A COPY OF IT ON ANY PARTY NOT REPRESENTED BY COUNSEL.

At a stated term of the United States Court of Appeals for the Second Circuit, held at the Daniel Patrick Moynihan United States Courthouse, 500 Pearl Street, in the City of New York, on the 16<sup>th</sup> day of May, two thousand twelve.

PRESENT: RICHARD C. WESLEY,  
RAYMOND J. LOHIER, JR.,  
CHRISTOPHER F. DRONEY,  
*Circuit Judges.*

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JOSEPHINE TESTA,

*Plaintiff-Appellant,*

v.

11-974-cv

HARTFORD LIFE INSURANCE COMPANY

*Defendant-Appellee,*

MARSH & McLENNAN COMPANIES, INC.,

*Defendant-Appellee.*

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FOR PLAINTIFF-APPELLANT: JASON NEWFIELD (Justin C. Frankel, *on the brief*), Frankel & Newfield, P.C., Garden City, NY.

FOR DEFENDANT-APPELLEE: MICHAEL H. BERNSTEIN (Matthew P. Mazzola, *on the brief*),  
HARTFORD LIFE HARTFORD LIFE  
INSURANCE COMPANY: Sedgwick LLP, New York, NY.

MANDATE ISSUED ON 06/07/2012

1 FOR DEFENDANT-APPELLEE MICHAEL J. DELL (Natan M.  
2 MARSH & McLENNAN Hamerman, *on the brief*), Kramer  
3 COMPANIES, INC.: Levin Naftalis & Frankel LLP,  
4 New York, NY.  
5  
6

7 Appeal from the United States District Court for the  
8 Eastern District of New York (Block, J.).  
9

10 **UPON DUE CONSIDERATION, IT IS HEREBY ORDERED, ADJUDGED**  
11 **AND DECREED** that the judgment of the United States District  
12 Court for the Eastern District of New York is **AFFIRMED**.

13 Plaintiff-Appellant Josphine Testa ("Testa") appeals  
14 from the March 1, 2011 Memorandum and Order of the United  
15 States District Court for the Eastern District of New York  
16 (Block, J.), granting summary judgment to the defendants-  
17 appellees and dismissing Testa's claims pursuant to the  
18 Employee Retirement Income Security Act ("ERISA"). Testa is  
19 a member of employer-provided health care plans (the  
20 "Plans") governed by ERISA and administered by Defendant-  
21 Appellee Hartford Life Insurance Company ("Hartford"), which  
22 denied Testa's claim for long-term disability benefits in  
23 2008. On appeal, Testa argues that Hartford's decision was  
24 not supported by substantial evidence and Hartford failed to  
25 provide her a full and fair review of her claim as required  
26 by ERISA.  
27

1           In an ERISA action, we review a district court's grant  
2   of summary judgment *de novo* and apply the same legal  
3   standard as the district court. *Firestone Tire & Rubber Co.*  
4   *v. Bruch*, 489 U.S. 101, 115 (1989). "[W]here, as here,  
5   written plan documents confer upon a plan administrator the  
6   discretionary authority to determine eligibility, we will  
7   not disturb the administrator's ultimate conclusion unless  
8   it is 'arbitrary and capricious.'" *Hobson v. Metro. Life*  
9   *Ins. Co.*, 574 F.3d 75, 82 (2d Cir. 2009) (citation and  
10   internal quotation marks omitted). Under the arbitrary and  
11   capricious standard, a decision to deny benefits will be  
12   overturned only if it is "without reason, unsupported by  
13   substantial evidence or erroneous as a matter of law."  
14   *Kinstler v. First Reliance Standard Life Ins. Co.*, 181 F.3d  
15   243, 249 (2d Cir. 1999) (citation and internal quotation  
16   marks omitted).

17           Hartford's decision to terminate Testa's disability  
18   benefits was reasonable and supported by substantial  
19   evidence. Hartford relied on the opinions of three  
20   independent physicians and one independent psychologist, all  
21   of whom reviewed Testa's medical record and independently  
22   determined that there was insufficient evidence to support a  
23   finding of total disability. Specifically, as all doctors

1 found—and the record on appeal demonstrates—virtually all of  
2 Testa's symptoms were self-reported and supported by little,  
3 if any, objectively verifiable evidence. Moreover, that  
4 Hartford chose to credit its own doctors over Testa's  
5 treating physicians is not, in and of itself, grounds for  
6 reversing the determination. "Nothing in the Act . . .  
7 suggests that plan administrators must accord special  
8 deference to the opinions of treating physicians," *Black &*  
9 *Decker Disability Plan v. Nord*, 538 U.S. 822, 831 (2003),  
10 and "courts have no warrant to require administrators  
11 automatically to accord special weight to the opinions of a  
12 claimant's physician; nor may courts impose on plan  
13 administrators a discrete burden of explanation when they  
14 credit reliable evidence that conflicts with a treating  
15 physician's evaluation," *id.* at 834.

16 Testa also contends that several procedural  
17 irregularities evidence that Hartford failed to provide a  
18 "full and fair review" of her claim as required by ERISA.  
19 See 29 U.S.C. § 1133(2). None of these claims has merit.  
20 First, contrary to Testa's contention otherwise, following  
21 the initial denial of long-term disability benefits,  
22 Hartford provided Testa with "adequate notice in writing  
23 . . . setting forth the specific reasons for such denial,

1 written in a manner calculated to be understood by the  
2 participant." 29 U.S.C. § 1133(1). To satisfy the ERISA  
3 notice requirement, regulations provide that the  
4 administrator must furnish the claimant with: "[t]he  
5 specific reason or reasons for the adverse determination";  
6 "[r]eference to the specific plan provisions on which the  
7 determination is based"; "[a] description of any additional  
8 material or information necessary for the claimant to  
9 perfect the claim and an explanation of why such material or  
10 information is necessary"; and "[a] description of the  
11 plan's review procedures and the time limits applicable to  
12 such procedures." 29 C.F.R. § 2560.503-1(g). Substantial  
13 compliance with the regulations is all that is needed to  
14 constitute "adequate notice" under ERISA. *See Hobson*, 574  
15 F.3d at 87.

16 Here, Hartford's three-page letter, dated May 15, 2007,  
17 notifying Testa of the denial of her long-term disability  
18 benefits claim substantially complied with the ERISA notice  
19 requirements. The letter made specific reference to the  
20 definition of "Total Disability" on which the denial was  
21 based and provided information as to how to appeal the  
22 denial of benefits. The letter also explained that Testa's  
23 claim was denied because "the information provided did not

1 support any restrictions/limitations from a mental/nervous  
2 condition" and "there was no data to support any long-term  
3 cognitive or motor dysfunction due to migraine headaches or  
4 any inability to sit and perform most fine motor and  
5 fingering activities."

6 Second, Testa contends that Hartford improperly  
7 required objective evidence of her medical conditions; she  
8 notes that the Plans do not require objective proof to  
9 approve a claim. An administrator may require objective  
10 medical support, even when the requirement "is not expressly  
11 set out in the plan," so long as the claimant was so  
12 notified. *Hobson*, 574 F.3d at 88. In Hartford's denial  
13 letter, it informed Testa that "there was no data to support  
14 any long-term cognitive or motor dysfunction due to migraine  
15 headaches or any inability to sit and perform most fine  
16 motor and fingering activities." In light of this  
17 notification, Hartford acted within its discretion in  
18 requiring some objective evidence that Testa was totally  
19 disabled.

20 Third, Testa's claim that Hartford failed to retain  
21 "appropriately qualified medical personnel" is unavailing.  
22 ERISA regulations provide that the plan administrator must  
23 retain physicians who have "appropriate training and

1 experience in the field of medicine involved in the medical  
2 judgment." 29 CFR § 2560.503-1(h)(3)(iii). Hartford's  
3 choice of independent physicians clearly satisfies this  
4 provision. Each independent consultant was licensed and/or  
5 board certified in the requisite field of medicine  
6 applicable to Testa's diagnosis.

7 Fourth, Testa's argument that Hartford failed to  
8 consider all of the evidence is meritless. In its initial  
9 decision, and at each stage of appeal, Hartford set forth an  
10 exhaustive list of the evidence it had considered, and it  
11 also offered Testa multiple opportunities to support her  
12 claim with additional objective evidence.

13 Fifth, we reject Testa's contention that the district  
14 court should have considered materials outside the  
15 administrative record. A district court reviewing a denial  
16 of disability benefits under ERISA is generally limited to  
17 the materials in the administrative record. *See, e.g.,*  
18 *Miller v. United Welfare Fund*, 72 F.3d 1066, 1071 (2d Cir.  
19 1995). In any event, Testa's contention that the extra-  
20 record material demonstrates, *inter alia*, that Hartford has  
21 a "pervasive culture of claim bias" is purely speculative  
22 and thus there was no need for the district court to  
23 consider it.

1 Finally, there is no merit to Testa's contention that  
 2 Hartford failed to properly consider her disability award  
 3 from the Social Security Administration ("SSA"). While SSA  
 4 awards may be considered when determining whether a claimant  
 5 is disabled, a plan administrator is not bound by the award  
 6 and is not required to accord that determination any  
 7 "special deference." *Durakovic v. Bldg. Serv. 32 BJ Pension*  
 8 *Fund*, 609 F.3d 133, 141 (2d Cir. 2010). In its final denial  
 9 letter to Testa, Hartford noted that it considered the SSA  
 10 award but was not bound by it. Although Hartford did not  
 11 explain why it did not credit the SSA award, it was not  
 12 required to do so, "especially in light of the substantial  
 13 evidence supporting its determination." *Hobson*, 574 F.3d at  
 14 92.

15 We have considered all of Testa's remaining arguments  
 16 and, after a thorough review of the record, find them to be  
 17 without merit. For the foregoing reasons, the judgment of  
 18 the district court is hereby **AFFIRMED**.

19 FOR THE COURT:  
 20 Catherine O'Hagan Wolfe, Clerk  
 21  
 22

 

A True Copy

Catherine O'Hagan Wolfe, Clerk

United States Court of Appeals, Second Circuit

 